

CreamyPeach Processor List

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creamypeach.com/privacy/processors

1. What this page is

1.1 This page names the companies that process personal data for **PEACHCREAM S.R.L.** (CreamyPeach) when you use creamypeach.com, and the independent companies whose services you use through the Platform. It forms part of our Privacy Policy (clause 14) and our Cookie Policy (clause 3), which describe them by role; this page gives the current names, locations and safeguards.

1.2 **Processors** act only on our documented instructions, under contracts that meet Article 28 GDPR, and may not use your data for their own purposes. **Independent controllers** decide for themselves how they process the data they need for their own service, under their own privacy notice, which they show you when you use that service.

1.3 We update this page before a new provider starts processing your data and when a provider changes. Where a change materially affects you, we also notify you as described in clause 32 of the Privacy Policy. Previous versions are available from privacy@creamypeach.com.

2. Providers

Role	Provider	What they process for us	Status	Location and safeguard	Their notice
Age and identity verification	Didit Identity Spain, S.L., Calle Nàpoles 227, 08013 Barcelona, Spain (our contracting entity for EU, UK and Swiss users; Didit Identity, Inc., Dover, Delaware, USA for users elsewhere)	Identity document, facial image and liveness check you provide on Didit's screen; the result, method, date and reference it returns to us. We never receive the document or the image.	Processor for the verification check; independent controller for its own security, fraud-prevention and legal-compliance purposes	European data plane in the EU. Any processing outside the EEA, UK or Switzerland under the European Commission's Standard Contractual Clauses with UK and Swiss addenda	didit.me/privacy

Role	Provider	What they process for us	Status	Location and safeguard	Their notice
Creator payouts	Cosmo Payment, 27 Old Gloucester Street, London, United Kingdom (the legal entity named in our payout agreement)	Creators only: name, payout account details you register with Cosmo, payout amounts and references	Independent controller for the payout account and its own regulatory duties; processor for payout instructions we send	United Kingdom, covered by the European Commission's adequacy decision	cosmopayment.com
Hosting and infrastructure	Hetzner Online GmbH, Industriestr. 25, 91710 Gunzenhausen, Germany	All Platform data at rest and in transit: accounts, content, messages, purchase records, logs	Processor	European Union (data centres in Germany and Finland). No transfer outside the EEA	hetzner.com/legal/privacy-policy
Security and content delivery	Cloudflare, Inc., 101 Townsend Street, San Francisco, CA 94107, USA	Network address, device and request data needed to route traffic, block bots and attacks, and serve content quickly; the __cf_bm and cf_clearance cookies	Processor	Global edge network; EU-US Data Privacy Framework certified, with Standard Contractual Clauses as fallback	cloudflare.com/privacypolicy
AI chat generation	OpenAI (OpenAI Ireland Ltd for EEA, UK and Swiss users; OpenAI, L.L.C., San Francisco, USA)	Pseudonymised chat messages, persona configuration and conversation memory needed to generate a reply; prompts for AI Studio where its models are used. No training on your data; zero or limited retention under our contract	Processor	United States; EU-US Data Privacy Framework certified, with Standard Contractual Clauses as fallback	openai.com/policies/privacy-policy

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AI conversation memory	Mem0, Inc., San Francisco, USA (hosted memory service for the AI Chat Assistant)	Pseudonymised summaries of conversations with a Creator or Virtual Creator (preferences and boundaries you state), used to keep conversations coherent; deleted when you reset the memory or close your Account	Processor	United States; Standard Contractual Clauses and encryption in transit and at rest	mem0.ai
Transactional email delivery	Resend, Inc., San Francisco, USA	Your email address and the content of service emails we send you (receipts, verification codes, renewal reminders, notices)	Processor	EU sending region where available; otherwise United States under Standard Contractual Clauses	resend.com/legal/privacy-policy
Business email and mailboxes	Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland (Google Workspace)	Emails you send to our support, billing, privacy, legal, security and DSA addresses, and our replies	Processor	European Union, with possible access from the United States; EU-US Data Privacy Framework certified, with Standard Contractual Clauses as fallback	policies.google.com/privacy
Card networks, banks and tax authorities	Visa, Mastercard, your bank, our bank, ANAF and the tax authority of your EU member state	Transaction data for authorisation, settlement, chargebacks and VAT reporting	Independent controllers under their own legal duties	Various; each under its own legal basis	Their own notices

3. Payment processor

3.1 Card payments are taken by a licensed payment processor that acts as an independent controller for the payment data you enter on its checkout page, and as our processor for the billing records we instruct it to keep. The processor's name, its privacy notice and the billing descriptor that will appear on your statement are shown on the checkout page before you pay. The processor is added to this page before the first payment is taken on the Platform, and we notify you here if it changes.

4. What is not on this list

4.1 We use no advertising networks, no social-media trackers and no data brokers. We do not sell personal data. Creators see only the limited information described in clause 15 of the Privacy Policy and are not processors of your data. Authorities receive data only as described in clause 16 of the Privacy Policy.

4.2 Open-source software that runs entirely on our own servers (for example our database, content storage and AI image pipeline) is not a recipient of your data and is therefore not listed.

5. Questions

5.1 Questions about any provider, or a request for the data-protection terms we hold with a provider, may be sent to privacy@creamypeach.com or to our Data Protection Officer at dpo@creamypeach.com.