

TERMS AND CONDITIONS

Master Service Agreement for CreamyPeach.com

Platform Brand: CreamyPeach

Website: creamypeach.com

Operator: Peachcream SRL

Version: 2.0 | Last Updated: 9 July 2026

Important Notice: These Terms govern adult-only digital entertainment services, AI-generated and AI-assisted experiences, subscriptions, wallet credits, paid chat, premium content unlocks and related platform features. Users must be adults and must read these Terms carefully before using the Platform.

Operator Summary

Document	CreamyPeach Terms and Conditions / Master Service Agreement
Version	2.0
Last updated	9 July 2026
Operator	Peachcream SRL
Website	creamypeach.com

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Key Platform Disclosures

Adult-only platform: Users must have reached the Age of Majority and must be legally permitted to access adult-oriented digital content.

AI and virtual creators: Some or all profiles, messages, media, recommendations and interactions may be AI-generated, AI-assisted, automated, fictional, synthetic or human-curated.

Digital-only services: The Platform does not provide offline meetings, escorting, prostitution, dating services, physical companionship or real-world sexual services.

Wallet credits: Credits are internal digital access units only; they are not cash, e-money, gambling chips, securities, cryptocurrency or bank deposits.

Immediate digital delivery: Certain digital purchases may be delivered immediately; cancellation and withdrawal rights may be limited to the extent permitted by law.

High-risk prohibitions: Minors, exploitation, trafficking, non-consensual intimate content, real-person deepfakes, payment abuse, scraping and off-platform payment circumvention are prohibited.

1. Introduction and Acceptance of Terms

1.1 These Terms govern access to and use of the CreamyPeach Platform, including the website, account areas, subscriptions, wallet credits, paid messages, premium media, support tools and related digital services.

1.2 By accessing the Platform, creating an Account, purchasing a Subscription, buying or using Credits, unlocking Digital Content, using chat features or otherwise using the Services, you agree to be bound by these Terms.

1.3 If you do not agree to these Terms, you must not access or use the Platform. You must stop using the Services immediately if you become ineligible or if your use becomes unlawful in your location.

1.4 These Terms apply to all Users, including Visitors, Account Holders, subscribers, purchasers, wallet users and anyone who accesses Platform Content through an Account or device.

2. Operator Information and Contact Details

2.1 The Platform is operated under the CreamyPeach brand by Peachcream SRL, unless a different operator is later published in the Platform footer, checkout page or legal notice page.

2.2 The website is creamypeach.com. The trade registration information currently associated with the operator is ROONRC.J2026041854006. The registered office is listed as Soseaua Iancului nr.53, Bucharest, Romania. If CreamyPeach publishes updated official operator details in the website footer or legal notice page, those updated details apply from their stated effective date.

2.3 General support may be contacted at support@creamypeach.com. Billing requests may be sent to billing@creamypeach.com. Privacy requests may be sent to privacy@creamypeach.com. Legal notices may be sent to legal@creamypeach.com unless the Platform publishes another required legal notice method.

2.4 Company identifiers, VAT status, tax information and billing descriptor information may also appear at checkout, on invoices, on processor receipts or in the website footer where required by applicable law.

3. Agreement Structure and Incorporated Policies

3.1 These Terms are part of a broader legal framework that may include a Privacy Policy, Cookie Policy, Billing and Wallet Policy, Subscription Policy, Refund Policy, AI Transparency Policy, Acceptable Use Policy, Community Guidelines, Security Policy and Copyright Policy.

3.2 Incorporated policies apply to the specific subject matter they cover. The Privacy Policy governs personal data processing. The Billing and Wallet Policy governs billing, Credits and wallet activity. Checkout disclosures govern the specific transaction shown at checkout.

3.3 If there is a conflict between these Terms and a mandatory law that cannot be waived, the mandatory law controls only to the minimum extent necessary. The remaining provisions continue to apply.

3.4 If there is a conflict between a general provision and a more specific checkout disclosure, product disclosure or feature-specific term, the more specific disclosure controls for that transaction or feature to the extent lawful.

4. Definitions

4.1 The definitions below apply throughout these Terms unless the context clearly requires another meaning.

4.2 Defined terms may appear in singular, plural, capitalized or uncapitalized form. A reference to a defined term includes related grammatical forms where the context reasonably permits.

4.3 Additional definitions may appear in incorporated policies or checkout disclosures. If a feature-specific definition is more specific, it applies to that feature only.

4.4 References to examples are illustrative and do not limit the general meaning of the defined term.

4.A Defined Terms

Account: a registered user profile used to access non-public Platform features, including subscriptions, paid content, chat, wallet, account settings and support tools.

Account Abuse: use of an Account in a manner that violates these Terms, threatens Platform integrity, evades enforcement, abuses payments or creates legal, safety or operational risk.

Account Closure: the process by which a User requests or completes closure of an Account, subject to retention, fraud, tax, legal, safety and payment obligations.

Account Holder: the person who controls the login credentials, email address and verification information associated with an Account.

Account Information: information provided by or associated with an Account, including email address, username, age declaration, country, billing information, support history, preferences and security records.

Account Restriction: a partial limitation on Account features, including limits on purchasing, messaging, wallet use, content access, support access, login access or account settings.

Account Suspension: a temporary disabling or limitation of Account access pending review, verification, investigation, dispute handling, legal review or safety action.

Account Termination: permanent or indefinite closure of an Account by the User or by CreamyPeach according to these Terms and applicable law.

Adult Content: digital content intended only for persons who have reached the Age of Majority and that may include mature, erotic, sexually suggestive or explicit themes where lawful.

Age Gate: a technical or interface measure that asks a visitor to confirm adult status before accessing adult-oriented areas.

Age of Majority: the greater of 18 years of age or the legal age required to access adult content in the jurisdiction where the User is located.

Age Verification: a process used to confirm or support confirmation that a User has reached the Age of Majority.

Age Verification Provider: a third-party service provider that may assist with age assurance or identity verification where implemented.

AI: artificial intelligence technologies, machine learning models, generative systems, language models, image or video models, recommendation systems, automation systems and related software.

AI-Assisted Content: content, media, messages, recommendations, moderation actions or interactions produced with support from AI, automation, human review or a combination of these methods.

AI-Generated Content: content, media, text, images, video, voice, profile material, captions, recommendations, responses or outputs generated wholly or substantially by AI systems.

AI Interaction: a communication or experience in which a User may interact with AI-generated, AI-assisted, automated or human-curated outputs.

AI Output: any text, image, video, voice, recommendation, label, summary, moderation signal or other material generated or assisted by AI.

AI Persona: a Virtual Creator, profile, character, avatar or interactive style that may be fictional, synthetic, AI-generated or AI-assisted.

AI System: the technical systems used to generate, moderate, personalize, classify, enhance or deliver AI Outputs.

AI Transparency Notice: any notice, label, interface message, policy disclosure or checkout disclosure explaining AI-generated, AI-assisted or synthetic content.

Affiliate: a company, service provider, contractor or related business entity that supports Platform operations or is legally connected to the Company.

API: an application programming interface used internally or with authorized partners to access Platform functionality.

Applicable Law: laws, regulations, court orders, consumer rules, payment rules, tax requirements, data protection law and other legal obligations applicable to the Platform or the User.

Automated Moderation: use of automated tools, rules, classifiers, AI systems or risk-scoring to detect, filter, flag, block or review content or conduct.

Automated System: software, scripts, workflows, AI models, risk engines, queueing systems or technical tools used to operate or protect the Platform.

Authorized Payment: a payment made by a person legally permitted to use the selected payment method and to approve the transaction.

Billing Descriptor: the description that appears on a card, bank, wallet or processor statement for a Platform charge.

Billing Policy: the policy governing payments, subscriptions, wallet credits, refunds, cancellations, transaction records, failed payments, disputes and billing support.

Business Day: a day other than a Saturday, Sunday or public holiday in Romania, unless another jurisdiction-specific definition is required.

Cancellation: ending a subscription or paid feature for future periods according to the cancellation methods provided.

Card Network: a payment network or card scheme involved in processing payment transactions.

Charge: a payment, authorization, debit, renewal, top-up, subscription fee, tax, fee or other amount submitted through a Payment Processor.

Chargeback: a payment dispute or reversal initiated through a card issuer, bank, payment network, wallet provider or Payment Processor.

Chargeback Evidence: records submitted or preserved to respond to a chargeback or payment dispute, including acceptance logs, receipts, delivery logs, wallet logs, IP data, support tickets and processor records.

Chargeback Fee: a fee, penalty, cost or loss assessed by a Payment Processor, bank or card network because of a dispute or reversal.

Checkout Disclosure: information shown at or before purchase, including price, currency, taxes, subscription interval, renewal terms, immediate digital delivery terms, cancellation method, AI notice or refund limitations.

Child Sexual Abuse Material or CSAM: any content involving sexual exploitation or sexual abuse of a minor, including illegal, abusive, exploitative or sexualized material involving minors or persons presented as minors.

Clickwrap: an electronic acceptance method where a User checks a box, clicks a button or takes another action indicating agreement to legal terms.

Company: Peachcream SRL, the operator of CreamyPeach, unless another legal operator is published by the Platform.

Complaint: a support, moderation, billing, legal, safety, copyright or user-rights request submitted to the Platform.

Consumer: a natural person acting for purposes outside a trade, business, craft or profession, where applicable law recognizes that status.

Content: any text, image, video, audio, profile, caption, prompt, response, avatar, model page, message, media file, thumbnail, metadata or other digital material.

Content Access Token: a technical token, signed URL, session authorization or entitlement check used to provide access to protected content.

Content Classification: the tagging, labeling, categorization or rating of content for safety, access, moderation, recommendation, billing or compliance purposes.

Content Entitlement: a record or right showing that an Account is authorized to access a specific item, feature, subscription area, message, media file or digital service.

Content Moderation: review, classification, removal, restriction, labeling, escalation or enforcement relating to content or conduct.

Content Removal: removal, disabling, hiding, delisting, geo-restricting or restricting access to content.

Content Request: a request from a User for a response, message, media item, custom interaction, generated output or other digital content.

Content Standards: the rules governing content and conduct, including these Terms, Community Guidelines, Acceptable Use Policy and any content-specific policies.

Cookie Policy: the policy or notice explaining cookies, trackers, analytics, advertising technologies and similar technologies used by the Platform.

CreamyPeach: the Platform brand operated at creamypeach.com by Peachcream SRL.

Credits: internal digital access units used on the Platform to unlock eligible features or content according to these Terms and the Billing Policy.

Custom Content Request: a paid or unpaid request for generated media, personalized media, specialized chat content or other custom digital output, where the feature is offered.

Customer Support: the Platform support function that handles account, billing, safety, technical, legal, privacy and moderation matters.

Data Protection Law: applicable privacy and data protection laws, including GDPR where applicable.

Deepfake: synthetic or manipulated content that resembles or appears to depict a real person, especially where the content could mislead viewers about authenticity or consent.

Device Identifier: technical information about a device, browser, session or environment used for security, fraud prevention, analytics or account protection.

Digital Content: content supplied in digital form, including images, videos, messages, posts, locked media, profile media, AI Outputs and other digital materials.

Digital Delivery: making Digital Content or a Digital Service available to an Account, wallet, chat, subscription area, media viewer or other Platform interface.

Digital Entitlement: a technical or contractual permission to access a specific item or feature.

Digital Service: a service that allows a User to create, process, access, store, view, interact with or use digital content or Platform features.

Digital Wallet: the Platform feature used to record Credits, purchases, usage, refunds, adjustments and restrictions.

Dispute: a disagreement, claim, complaint, payment dispute, legal claim or other matter requiring support, processor, legal or court review.

Download: saving or copying content from the Platform to a device or external service, whether technically allowed or prohibited.

Duplicate Account: an additional Account created or controlled by the same person or coordinated group, particularly when used to evade rules or abuse promotions.

Eligible User: a User who has reached the Age of Majority and is legally permitted to access the Platform.

Enforcement Action: restriction, suspension, termination, content removal, warning, payment limitation, reporting, legal hold or other action taken to enforce these Terms.

Entitlement Ledger: the technical record of Digital Entitlements, unlocks, subscriptions, access rights, revocations, refunds and related changes.

Escalation: referral of a matter to a higher-level support, moderation, security, legal, processor or law-enforcement workflow.

Evidence Preservation: retention of records relevant to a dispute, safety report, fraud investigation, chargeback, legal claim or enforcement action.

Expired Credits: Credits that are no longer available because of expiration, promotional rules, account closure, fraud, refund, reversal or other lawful reason.

External Link: a URL, handle, QR code, invitation, username, contact detail or reference directing a User outside the Platform.

Failed Payment: a payment that is declined, reversed, disputed, expired, blocked, rejected, cancelled or not completed.

Fan: a User who views, subscribes to, purchases, unlocks, tips, messages or interacts with creator profiles, Virtual Creators or Platform content.

Force Majeure: events outside reasonable control, including outages, cyberattacks, processor failures, natural disasters, war, public health emergencies, legal changes or infrastructure failures.

Fraud Event: activity indicating suspected fraud, payment abuse, account takeover, unauthorized payment, duplicate account abuse, bot activity, chargeback abuse or false support claims.

Free Preview: a partial or limited sample of content made available before payment or unlock.

Generated Media: images, videos, audio, text or other media created, enhanced or modified with AI systems, automation, human editing or a combination of these methods.

Geolocation Control: a technical measure that may restrict access based on region, IP address, payment country, billing country or other location signals.

Gift: a voluntary digital payment, Credit spend, tip, reaction or premium interaction provided through authorized Platform features.

Governing Policies: these Terms and all incorporated policies, including Privacy, Cookie, Billing, Refund, AI Transparency, Community, Acceptable Use, Security and Copyright policies.

Immediate Digital Delivery: delivery or performance of Digital Content or a Digital Service that starts immediately after purchase, confirmation, credit spend, unlock or subscription activation.

Impersonation: pretending to be another person, company, public figure, creator, staff member, payment provider, authority or third party.

Inactive Account: an Account with no meaningful login, purchase or usage activity for a period determined by the Platform and applicable law.

Internal Ledger: the internal accounting record for Credits, wallet balance, purchases, adjustments, unlocks, refunds and reversals.

Intellectual Property: copyrights, trademarks, database rights, trade secrets, design rights, publicity rights, model rights, contract rights and similar rights.

Jurisdiction: a country, state, region, territory or legal area relevant to a User, transaction, content item, payment method or legal requirement.

Law Enforcement Request: a request, order, subpoena, notice, preservation demand or other communication from a government, court, regulator or law-enforcement body.

Legal Hold: a restriction or preservation measure applied to records, content or accounts because of a dispute, investigation, legal demand, safety incident or chargeback.

Legal Notice: a formal notice sent to or from the Company relating to rights, obligations, legal claims, copyright, privacy, consumer rights or disputes.

Locked Content: Digital Content requiring subscription, payment, Credit spend, unlock action or other authorization before access is granted.

Locked Message: a chat message, media message or conversation item requiring payment, Credits or authorization to view or open.

Mandatory Rights: rights that cannot lawfully be excluded, restricted or waived under applicable consumer, payment, data-protection or other law.

Media: images, videos, audio, thumbnails, previews, galleries, streams and related metadata.

Media Unlock: a paid or authorized action that grants access to specific Locked Content or Premium Content.

Model: a virtual, synthetic, AI-assisted, fictional or other creator-style profile, not necessarily a real human person.

Moderator: a human or automated system involved in reviewing content, conduct, reports, support requests or enforcement decisions.

No Cash Value: the rule that Credits are not money, cannot be redeemed for cash and do not represent stored value except where a refund is required by law.

Non-Consensual Intimate Content: intimate, sexual, nude or private content involving a person without that person's consent, including images generated or manipulated to appear to depict a real person.

Off-Platform Activity: activity occurring outside the Platform but connected to Platform relationships, content, payments, accounts, contacts or services.

Paid Feature: a subscription, Credit spend, message, unlock, PPV item, tip, custom request or other feature requiring payment or authorization.

Paid Message: a chat message, reply, media attachment or conversation item requiring payment or Credits to send, receive, unlock or view.

Pay-Per-View or PPV: a feature that allows a User to unlock specific Digital Content or Premium Content for a separate price or Credit amount.

Payment Method: a card, account, wallet, bank method or other payment instrument accepted through a Payment Processor.

Payment Processor: a third-party processor, acquiring bank, billing agent, payment facilitator, fraud vendor or service provider used to process payments or billing.

Payment Processor Rules: terms, acceptable use policies, card-network rules, compliance obligations, chargeback procedures and processor requirements applicable to payments.

Personal Data: information relating to an identified or identifiable natural person as described by applicable Data Protection Law and the Privacy Policy.

Platform: the CreamyPeach website, online services, account areas, creator pages, chat tools, wallet features, support tools, APIs and related digital infrastructure.

Platform Content: Content owned, controlled, licensed, generated, hosted, organized, displayed or made available by the Platform.

Platform Materials: software, interface design, code, systems, databases, workflows, prompts, AI configurations, documents, brands and other operational materials.

Premium Content: Digital Content available only after subscription, payment, Credit spend, promotion or other permitted access condition.

Price: the amount displayed for a Paid Feature, including currency and taxes where applicable.

Privacy Policy: the Platform policy explaining how personal data is collected, used, shared, stored and protected.

Processor Receipt: a receipt or confirmation issued by a Payment Processor, billing agent or related service provider.

Profile: a page, account, persona, creator-style presentation, biography, avatar, gallery or related display area on the Platform.

Prohibited Conduct: conduct forbidden by these Terms or incorporated policies.

Prohibited Content: content that is unlawful, unsafe, abusive, exploitative, infringing, non-consensual, minor-related or otherwise forbidden by the Platform.

Promotional Credits: Credits granted as a bonus, promotion, trial, loyalty benefit or discount rather than purchased directly for cash.

Recurring Billing: automatic or repeated charges for a subscription or feature according to checkout disclosures and authorization.

Refund: a reversal, repayment, credit adjustment or other remedy provided by the Platform or Payment Processor.

Refund Policy: the policy governing refunds, credit adjustments, cancellation consequences and billing remedies.

Refund Request: a User request for a Refund, Credit adjustment, access restoration or billing remedy.

Report: a notice submitted about content, conduct, safety, legality, billing, copyright, privacy or security.

Request: a message, prompt, order, custom request, support submission or other instruction submitted by a User.

Restricted Jurisdiction: a country, region, network or location where access is restricted because of law, processor rules, sanctions, risk or Platform policy.

Risk Controls: technical or operational controls used to reduce fraud, abuse, chargebacks, illegal content, security incidents or processor risk.

Sanctions: trade, financial, export, payment, anti-money-laundering or similar restrictions imposed by governments, regulators, banks or processors.

Screen Recording: capturing Platform content by video, screenshot, camera, software, browser extension or similar means.

Scraping: automated or manual extraction, harvesting, crawling, copying, indexing, downloading or collecting of Platform content, data or metadata.

Security Credentials: passwords, one-time codes, recovery codes, authentication tokens, email access, device access or other security information.

Security Incident: unauthorized access, data compromise, vulnerability, malware, credential theft, payment compromise, DDoS, abuse or other event affecting security.

Security Review: an investigation or check relating to account security, fraud, payment authorization, platform abuse, vulnerability reports or suspicious activity.

SegPay: a possible third-party payment processor or billing provider, if used by the Platform.

Services: the Platform features, Digital Services, Digital Content, subscriptions, wallet features, chat, support and related services.

Session: a login session, authenticated browser session, app session, tokenized request or other technical access period.

Signed URL: a temporary or tokenized link used to provide controlled access to protected media or Digital Content.

Subscription: a recurring or time-limited paid access arrangement that provides access to specified Platform features.

Subscription Period: the paid period for which a Subscription provides access, such as monthly or another interval disclosed at checkout.

Subscription Tier: a level of subscription access, price or feature package offered by the Platform.

Support Ticket: a record of a support, billing, privacy, safety, legal, copyright or technical request.

Synthetic Content: content that is AI-generated, AI-assisted, computer-generated, materially altered, fictional, virtual or otherwise not a direct unmodified record of a real event.

Taxes: VAT, sales tax, digital services tax, withholding, duties, fees or other government charges.

Technical Controls: access controls, authentication, rate limits, anti-bot controls, content hashing, watermarks, signed URLs, monitoring and related technical measures.

Terms: these Terms and Conditions, including incorporated policies and checkout disclosures.

Third-Party Services: services provided by processors, hosting providers, CDN providers, storage providers, analytics vendors, fraud vendors, age-verification providers or other third parties.

Tip: a voluntary payment or Credit spend sent through authorized Platform features.

Tokenized Access: access controlled by tokens, sessions, signed URLs, entitlement checks or similar mechanisms.

Transaction: a purchase, subscription renewal, credit top-up, refund, reversal, chargeback, unlock, tip, gift or other billing-related event.

Transaction History: records of purchases, credits, subscriptions, wallet activity, unlocks, adjustments, refunds and chargebacks.

Transaction Record: a record associated with a Transaction, including processor ID, amount, currency, date, product, entitlement, delivery status and support status.

Trial: a free, discounted or limited period of access that may convert to a paid Subscription if not cancelled according to the disclosed terms.

Unauthorized Use: use of an Account, Payment Method, content, data or Platform feature without valid permission.

Unlocked Content: Locked Content that has become accessible to an Account after subscription, payment, Credit spend, promotion or authorization.

User: any person who accesses or uses the Platform, including visitors, Account holders, subscribers, purchasers, fans and wallet users.

User Content: content submitted, uploaded or provided by a User, including messages, prompts, reports, support materials, feedback or account information.

User Interface Notice: a notice, banner, checkbox, modal, label, caption, help text or checkout message displayed in the Platform interface.

User Submission: any User Content, Report, complaint, support request, message, prompt, file, image, screenshot, feedback or evidence submitted to the Platform.

Verification Failure: failure to complete age, account, email, payment, identity, security or other verification required by the Platform.

Version Records: records of the Terms, Privacy Policy, Billing Policy, checkout disclosures or other documents accepted by a User.

Virtual Creator: a creator-style profile, persona, character, model, avatar or interactive identity that may be fictional, AI-generated, AI-assisted, human-curated or synthetic.

Virtual Persona: a fictional, synthetic, AI-assisted or brand-controlled identity used for digital entertainment.

Visitor: a person who accesses public or preliminary areas of the Platform before creating an Account.

Wallet: the internal Platform feature that records Credits, purchases, Credit usage, refunds, adjustments, promotions and restrictions.

Wallet Ledger: the ledger that records Wallet activity, including top-ups, deductions, reversals, refunds, adjustments and balance changes.

Watermark: visible or invisible marks, identifiers, metadata or forensic tags used to label, protect or trace content.

Website: the domain creamypeach.com and related subdomains or web properties operated by the Company.

Withdrawal Right: a statutory consumer cancellation right that may apply to certain online transactions, subject to digital-content exceptions and mandatory law.

Zero-Tolerance Conduct: conduct involving minors, exploitation, trafficking, CSAM, non-consensual intimate content, coercion or similar serious safety risks.

5. Interpretation Principles

5.1 References to "including" mean "including without limitation" unless the context clearly requires otherwise.

5.2 Headings are for convenience and do not limit or expand the legal meaning of any clause.

5.3 References to law include amendments, replacements and related implementing rules to the extent applicable.

5.4 Nothing in these Terms is intended to exclude or restrict Mandatory Rights that cannot lawfully be excluded or restricted.

6. Adults-Only Eligibility

6.1 The Platform is strictly for adults only. You may use the Platform only if you have reached the Age of Majority and are legally permitted to access adult-oriented digital entertainment in your jurisdiction.

6.2 If you have not reached the Age of Majority, you must leave the Platform immediately and must not create an Account, view content, subscribe, purchase Credits, use chat, unlock media or access any Platform feature.

6.3 Access by minors is prohibited even if access is technically possible, a payment method is available, or another person gives permission.

6.4 By accessing the Platform, you represent that you are an Eligible User and that your use of the Platform is lawful where you are located.

7. Age Verification and Adult Access Controls

7.1 CreamyPeach may use age gates, declarations, payment checks, third-party age verification, identity checks, manual review, technical restrictions or other controls to support adult-only access.

7.2 CreamyPeach may require additional verification before allowing access to certain features, accepting certain payments, restoring restricted accounts or resolving security-sensitive requests.

7.3 Verification failure may result in denial of access, suspension, cancellation of transactions, termination of an Account or refusal to provide certain Services.

7.4 Users must not bypass age gates, use false information, use another person's identity, use another person's payment method or otherwise evade age-verification controls.

8. Privacy-Preserving Age Assurance

8.1 Where feasible, CreamyPeach may use age-assurance methods that seek to confirm adult status without collecting more identity information than reasonably necessary.

8.2 Age-verification data, where collected, will be handled according to the Privacy Policy and applicable Data Protection Law.

8.3 CreamyPeach may rely on specialized providers for age verification or age assurance, subject to applicable privacy and security obligations.

8.4 CreamyPeach may decline access where it cannot reasonably confirm that a User is an adult or where the User refuses required verification.

9. Restricted Jurisdictions and Access Limitations

9.1 You are responsible for determining whether access to the Platform is lawful where you are located.

9.2 CreamyPeach may restrict access from jurisdictions, regions, networks, devices, payment methods or accounts where adult content, AI-generated adult content, payment processing or Platform access creates legal, commercial, security or processor risk.

9.3 You must not use VPNs, proxies, false billing locations, false identity information or similar methods to evade geographic or legal restrictions.

9.4 Access may be denied even if the website technically loads in your location.

10. Nature of the Platform

10.1 CreamyPeach is an adult digital entertainment Platform offering online access to creator-style profiles, Virtual Creators, subscriptions, paid chat, wallet credits, media unlocks, AI-assisted experiences and related Digital Services.

10.2 The Platform supplies Digital Content and Digital Services only. It does not provide physical goods, offline meetings, escort services, prostitution services, dating services, physical companionship, travel services or real-world sexual services.

10.3 Platform features may evolve over time and may vary by country, Account status, subscription tier, payment method, risk review, device, browser or operational availability.

10.4 The Platform is not intended to provide legal, medical, financial, psychological, relationship, sexual-health or other professional advice.

11. AI-Generated and AI-Assisted Services Disclosure

11.1 CreamyPeach may use AI and automation technologies to generate, assist, enhance, curate, moderate, personalize, recommend, classify, route, summarize or deliver Platform features.

11.2 Some or all creator-style profiles, messages, media, captions, recommendations, thumbnails, moderation actions, support routing and other outputs may be AI-generated, AI-assisted, automated, human-curated or produced through a combination of these methods.

11.3 You must not assume that every message, image, video, profile, caption, recommendation or interaction originates from a human individual unless the Platform expressly states otherwise.

11.4 By using the Platform, you acknowledge that AI-assisted and virtual interactions are part of the Services and that AI Outputs may be fictional, synthetic, automated, delayed, inconsistent or inaccurate.

12. AI Transparency Notices and Interface Disclosures

12.1 CreamyPeach may provide AI disclosures in these Terms, the Privacy Policy, the AI Transparency Policy, onboarding screens, profile labels, chat notices, media notices, checkout pages, help pages or other User Interface Notices.

12.2 AI Transparency Notices may change over time as the Platform, law, processor requirements and transparency standards evolve.

12.3 You must not remove, obscure, alter, misrepresent or bypass AI labels, watermarks, metadata, disclosures or interface notices.

12.4 Where applicable, CreamyPeach may mark, watermark, label or otherwise identify Synthetic Content, generated media or AI-assisted interactions.

13. AI Limitations and User Responsibility

13.1 AI Outputs may be inaccurate, fictional, incomplete, repetitive, unexpected, inappropriate, delayed, unavailable or inconsistent.

13.2 CreamyPeach may review, correct, suppress, remove, restrict, regenerate or refuse AI Outputs, but does not guarantee that all AI-assisted outputs will be reviewed by a human.

13.3 You must not use AI features to generate or request illegal, exploitative, minor-related, non-consensual, abusive, infringing, impersonating, deceptive or prohibited content.

13.4 You are responsible for your prompts, requests, messages and use of AI-assisted features.

14. Virtual Creators and Fictional Personas

14.1 Virtual Creators may be fictional, synthetic, AI-generated, AI-assisted, human-curated, brand-controlled, automated, contractor-supported or operated through a combination of technologies and personnel.

14.2 A Virtual Creator profile does not necessarily correspond to a real individual and must not be understood as a promise that a specific human person is personally operating the profile.

14.3 Virtual Creators are provided for adult digital entertainment, fantasy, roleplay, media access and online interaction only.

14.4 CreamyPeach may add, remove, rename, redesign, update or retire Virtual Creators and personas according to Platform operations, legal requirements, safety needs and commercial decisions.

15. No Real-World Relationship or Offline Promise

15.1 Interactions with Virtual Creators do not create a romantic relationship, dating relationship, employment relationship, agency relationship, fiduciary relationship, therapeutic relationship, advisory relationship or offline relationship.

15.2 CreamyPeach does not arrange, facilitate, promise, sell or permit paid real-world meetings, offline sexual services, escorting, prostitution, dating arrangements, travel arrangements or physical companionship.

15.3 Flirtatious, affectionate, suggestive, dramatic or fantasy-based language is part of entertainment and must not be interpreted as a factual promise, legal commitment or offer of offline services.

15.4 Users must report any request, offer or implication of offline sexual services, real-world sexual contact, trafficking or payment circumvention.

16. Account Registration

16.1 Certain features require an Account. You may not create an Account unless you are an Eligible User and agree to these Terms.

16.2 Account registration may require an email address, username, password, age declaration, country, consent confirmations, payment information, security information or other information reasonably required for account, billing, compliance, security or support purposes.

16.3 CreamyPeach may refuse registration, require additional verification, limit features or close Accounts where required for safety, legal, fraud, processor or operational reasons.

16.4 You must not create an Account on behalf of a minor or allow a minor to access the Platform through your Account, device, email or payment method.

17. Accuracy of Account Information

17.1 You agree to provide accurate, current and complete Account Information and to keep it updated.

17.2 You must not provide false age information, false identity information, misleading billing information, unauthorized payment information, disposable or fraudulent contact information or information intended to evade enforcement.

17.3 CreamyPeach may rely on your Account Information when providing access, processing transactions, enforcing these Terms and responding to support requests.

17.4 If your information is inaccurate or cannot be verified, CreamyPeach may restrict your Account, delay support, refuse transactions or require additional verification.

18. Account Security

18.1 You are responsible for keeping your Account, email, password, device, browser, payment credentials and Security Credentials safe.

18.2 You must not share, sell, rent, transfer, sublicense or allow another person to use your Account without CreamyPeach's written permission.

18.3 You should use a unique, strong password and enable available security features where provided.

18.4 You must notify support promptly if you suspect unauthorized access, compromised credentials, unauthorized payments, account takeover or device compromise.

19. Unauthorized Use and Account Ownership Disputes

19.1 The Account Holder is responsible for activity under the Account unless Mandatory Rights provide otherwise or CreamyPeach determines after review that unauthorized activity occurred.

19.2 CreamyPeach may determine Account-control disputes using email verification, login history, payment records, support history, device signals, security information and other available evidence.

19.3 Delay in reporting unauthorized activity may reduce CreamyPeach's ability to investigate or provide remedies.

19.4 CreamyPeach may lock, suspend, verify or restrict an Account during an ownership, security or unauthorized-use investigation.

20. Multiple Accounts and Duplicate Accounts

20.1 Unless CreamyPeach expressly permits otherwise, you must not create or control multiple Accounts to evade restrictions, abuse promotions, bypass payment limits, manipulate metrics, harass others or avoid enforcement.

20.2 CreamyPeach may link, restrict, merge, suspend or terminate Accounts that appear to be operated by the same person or coordinated group for abusive purposes.

20.3 Promotional benefits may be limited to one Account per person, household, device, payment method, email, phone number, IP address or other risk-control signal.

20.4 Users must not use Account farms, automated registration tools, identity cycling or device manipulation.

21. Device, Browser and Network Responsibility

21.1 You are responsible for maintaining devices, browsers, networks and email accounts that are reasonably secure and compatible with the Platform.

21.2 Public Wi-Fi, compromised devices, malware, browser extensions, password reuse and unsecured email accounts may expose your Account to risk.

21.3 CreamyPeach may apply device checks, session controls, login challenges, rate limits, IP risk checks and other Technical Controls to protect Platform integrity.

21.4 CreamyPeach may restrict access from devices, browsers or networks associated with fraud, scraping, abuse, malware or security risk.

22. Access License

22.1 Subject to these Terms, CreamyPeach grants you a limited, personal, non-exclusive, non-transferable, non-sublicensable and revocable license to access the Platform for lawful personal adult entertainment purposes.

22.2 This license allows you to use the Platform interface, access authorized account areas, manage your Account, use paid features you have purchased and contact support.

22.3 This license does not transfer ownership of any Platform Content, software, data, database, AI system, persona, prompt, workflow, design, brand, media file or intellectual property.

22.4 CreamyPeach may suspend, limit or revoke this license if you violate these Terms, fail verification, engage in suspicious payment activity, create safety risk or threaten Platform integrity.

23. Digital Content Viewing License

23.1 When you are granted access to Digital Content, you receive only a limited right to view that content through the Platform for personal entertainment use, unless a feature expressly states otherwise.

23.2 You do not acquire copyright, trademark rights, publicity rights, model rights, database rights, resale rights, AI-training rights, download rights or commercial rights.

23.3 You must not reproduce, redistribute, publish, sell, leak, mirror, index, scrape, download, archive, screen-record, train AI systems on or commercially exploit Platform Content.

23.4 Personal viewing access is not a redistribution license.

24. Content Entitlements and Access Records

24.1 Access to paid content depends on Content Entitlements recorded by CreamyPeach or its systems.

24.2 A Subscription does not automatically unlock every item unless the relevant checkout disclosure or subscription page expressly states that it does.

24.3 A PPV unlock, media unlock or paid message unlock applies only to the item, feature or access right shown at the time of purchase or unlock.

24.4 Content Entitlements may be revoked or restricted after refunds, chargebacks, fraud, Account termination, rights removal, legal restriction, content removal or processor requirements.

25. Content Availability and Changes

25.1 Content may expire, be removed, be replaced, be restricted, be hidden, become unavailable or be limited by Account status, subscription status, payment status, rights restrictions, moderation decisions, technical issues or law.

25.2 CreamyPeach does not promise that all content will remain available permanently unless expressly stated at the time of purchase.

25.3 If a paid item becomes unavailable due to a verified Platform error, CreamyPeach may restore access, provide replacement access, issue Credits, refund the payment or provide another appropriate remedy subject to law.

25.4 Content labels, captions, thumbnails and previews are descriptive aids and may not identify every detail, edit, crop, AI-generated element or styling choice.

26. Electronic Communications and Contracting

26.1 You consent to receive legal notices, service notices, billing notices, transaction confirmations, security alerts, policy updates, subscription notices and support communications electronically.

26.2 Notices may be provided through email, Account dashboard, checkout page, support portal, Platform interface, website footer, receipts or other reasonable electronic means.

26.3 Clicking "I agree", checking a box, creating an Account, confirming a purchase, buying Credits, unlocking content, subscribing or continuing to use the Platform after notice may create an electronic signature and binding acceptance where permitted by law.

26.4 You are responsible for maintaining a valid email address and reviewing Platform notices.

27. Acceptance Logs and Version Records

27.1 CreamyPeach may maintain records of Terms acceptance, Privacy Policy acceptance, AI disclosure acknowledgement, age confirmation, checkout confirmations, billing authorizations, subscription confirmations, Credit purchases and content unlocks.

27.2 Acceptance records may include timestamps, version numbers, checkbox states, IP addresses, user-agent data, account identifiers, processor references and related logs.

27.3 These records may be used for compliance, support, audit, dispute handling, chargeback response, fraud prevention and legal defense.

27.4 Retention of records is subject to the Privacy Policy and applicable law.

28. Support and Customer Service

28.1 CreamyPeach may provide support channels for account issues, billing questions, technical issues, content reports, privacy requests, safety reports and policy questions.

28.2 Support availability, response times and escalation routes may vary depending on issue type, Account status, verification requirements, operational capacity and legal obligations.

28.3 CreamyPeach may require verification before disclosing Account information, changing Account details, processing refunds, responding to privacy requests or acting on security-sensitive requests.

28.4 Abusive, threatening, fraudulent, spam-like, unverifiable or bad-faith support requests may be refused or restricted.

29. Safety Reports and Urgent Escalations

29.1 You should immediately report suspected minors, exploitation, trafficking, coercion, non-consensual intimate content, impersonation, unauthorized account use, stolen payment methods, illegal content, threats, extortion or serious safety concerns.

29.2 The Platform is not an emergency service. If anyone is in immediate danger, you should contact local emergency services or appropriate authorities directly.

29.3 CreamyPeach may prioritize reports involving minors, exploitation, trafficking, coercion, credible threats, non-consensual intimate imagery, self-harm emergencies, malware, payment fraud or compromised Accounts.

29.4 CreamyPeach may preserve evidence and cooperate with appropriate authorities where legally permitted or required.

30. Paid Services Overview

30.1 CreamyPeach may offer paid Digital Services, including Subscriptions, wallet Credits, Premium Content, PPV content, paid chat features, paid messages, tips, gifts, promotions, bundles and other digital entertainment features.

30.2 Paid Services are for digital access and adult entertainment only. They do not include physical goods, in-person meetings, offline services or a guarantee that a specific human person will respond.

30.3 Paid features may vary by country, Account, subscription tier, payment method, processor availability, risk controls or operational decisions.

30.4 CreamyPeach may add, modify, rename, combine, limit or discontinue paid features where permitted by law.

31. Prices, Currency, Taxes and Checkout Disclosures

31.1 Prices, packages, subscription fees, billing intervals, promotional terms, applicable taxes and major checkout details will be displayed at or before purchase.

31.2 You are responsible for reviewing the full checkout page before submitting payment. If a price or term is unclear, you should not complete the transaction until you contact support.

31.3 Prices may be displayed in EUR, USD or another supported currency. Your bank, card issuer or wallet provider may apply conversion rates or fees outside CreamyPeach's control.

31.4 CreamyPeach may correct or cancel transactions affected by obvious pricing, display, technical or configuration errors while honoring any required consumer-law remedies.

32. Payment Processors and Payment Authorization

32.1 Payments may be processed by third-party Payment Processors, acquiring banks, billing agents, payment facilitators, card networks, wallet providers and fraud-prevention vendors.

32.2 By submitting payment information, you authorize the Platform and/or the applicable Payment Processor to charge the selected Payment Method for the amount, currency, taxes and billing interval disclosed at checkout.

32.3 A payment may be declined, delayed, retried, reviewed, reversed, refunded, blocked or cancelled for fraud, risk, compliance, technical, card-network or processor reasons.

32.4 Unless expressly stated otherwise, CreamyPeach does not store full payment card numbers on its own servers and relies on Payment Processors or tokenization services for payment credential handling.

33. Billing Descriptor Recognition

33.1 Your card, bank, wallet or payment statement may show CreamyPeach, Peachcream SRL, a Payment Processor, an approved billing descriptor or another lawful descriptor connected to the transaction.

33.2 Descriptors may vary by payment method, region, processor configuration, bank processing and card-network requirements.

33.3 If you do not recognize a charge, you should check your receipts, Account transaction history and processor emails, then contact billing support promptly.

33.4 A descriptor that differs from the Platform brand does not automatically mean the charge is unauthorized or fraudulent.

34. Subscriptions and Automatic Renewal

34.1 Subscriptions provide access to the subscription features displayed at checkout or on the relevant profile, tier or subscription page.

34.2 Unless the checkout page clearly states that a Subscription is non-recurring, Subscriptions renew automatically at the stated interval until cancelled.

34.3 By purchasing a recurring Subscription, you authorize recurring charges to your selected Payment Method for the applicable fee, taxes and permitted charges until cancellation or termination.

34.4 A Subscription is a license to access digital features. It does not create a personal, romantic, employment, agency, dating, escort, offline or fiduciary relationship.

35. Renewal Disclosures and Subscription Changes

35.1 Renewal date, renewal frequency, price, cancellation method and included access should be disclosed at or before checkout or in subscription settings.

35.2 CreamyPeach or the Payment Processor may send enrollment confirmations, renewal reminders, receipts, cancellation confirmations or other subscription notices where required or operationally supported.

35.3 If CreamyPeach changes the price of an existing recurring Subscription, the change will apply according to notice, consent and consumer-law requirements applicable to that change.

35.4 If you do not accept a price change, you may cancel before the new price applies.

36. Cancellation of Subscriptions

36.1 You may cancel a Subscription through account settings, billing settings, processor cancellation tools, support or another cancellation method made available by the Platform.

36.2 Cancellation stops future renewal charges but does not automatically refund charges already incurred, except where required by law or expressly approved under these Terms.

36.3 If you cancel, you may continue to receive subscription access until the end of the paid Subscription Period unless your Account is suspended, terminated, refunded, reversed or restricted for breach, safety, fraud or processor reasons.

36.4 You are responsible for cancelling before the renewal date if you do not want to be billed for the next period.

37. Trials, Promotions and Discounts

37.1 CreamyPeach may offer trials, introductory prices, free Credits, discounted Subscriptions, bundle offers, limited-time promotions or reactivation offers.

37.2 Each promotion is subject to the terms displayed for that offer, including eligibility, duration, renewal price, cancellation method and limitations.

37.3 If a trial converts to a paid Subscription, the checkout page must disclose the trial duration, post-trial price, billing interval and cancellation method where required by law.

37.4 Promotional benefits may be denied, reversed or cancelled if obtained through Duplicate Accounts, false identities, bot activity, payment abuse, technical exploitation or violation of promotional terms.

38. Wallet Credits

38.1 The Platform may offer a Wallet that allows Users to purchase Credits and spend them on eligible Platform features.

38.2 Credits are internal digital access units. They are not bank deposits, e-money, securities, cryptocurrency, gambling chips, lottery entries, stored-value cards, investment products or cash equivalents.

38.3 Credits do not earn interest and cannot be withdrawn, cashed out, exchanged for prizes, wagered, traded, transferred or converted into external monetary value except where a Refund is required by law.

38.4 Wallet access depends on Account status, payment status, risk controls, compliance with these Terms and processor requirements.

39. Credit Purchase and Conversion

39.1 Credit packages may be offered in fixed or variable amounts. The number of Credits, price, currency, taxes, bonuses and limitations will be displayed at or before checkout.

39.2 Conversion rates may vary by package, promotion, country, currency, taxes, processor fees, commercial campaign or risk-control rules.

39.3 A Credit purchase is not confirmed until payment authorization or capture is confirmed and the Platform records the purchase as successful.

39.4 If a payment is later reversed, refunded, charged back, duplicated, credited in error or suspected of fraud, CreamyPeach may reverse or remove corresponding Credits.

40. Credit Consumption and Wallet Ledger

40.1 Credits may be consumed when you confirm, unlock, send, tip, purchase, reveal, request, access or activate an eligible Paid Feature.

40.2 The Platform may require a confirmation button, unlock button, send button, tip button, purchase button or similar action before Credits are consumed.

40.3 CreamyPeach may maintain a Wallet Ledger showing purchases, credits added, Credits consumed, promotional Credits, reversals, refunds, chargebacks, adjustments and restrictions.

40.4 If a displayed balance differs from backend records, processor records or fraud-review results, CreamyPeach may correct the balance after reasonable investigation.

41. Promotional Credits and Expiration

41.1 Promotional Credits, bonus Credits, trial Credits, referral Credits, loyalty Credits and other promotional benefits may be subject to additional rules displayed at the time of offer.

41.2 Promotional Credits may expire, be feature-limited, be time-limited, be revoked if obtained through abuse or be consumed before or after purchased Credits according to Platform rules.

41.3 Promotional Credits have no cash value and are not refundable except where required by applicable law.

41.4 Creating multiple Accounts, manipulating devices, exploiting technical errors, reselling Credits or coordinating abuse to obtain promotions unfairly is prohibited.

42. Auto-Refill and Stored Payment Features

42.1 CreamyPeach will not automatically top up wallet Credits unless a User separately enables an auto-refill or similar stored-payment feature where that feature is offered.

42.2 Any auto-refill feature must disclose the triggering threshold, package size, amount, currency, frequency or conditions, cancellation method and confirmation notices before activation.

42.3 Users may disable auto-refill according to the interface or support method provided for that feature.

42.4 If auto-refill is not launched, this Clause reserves the framework for future implementation and does not itself activate any automatic wallet top-up.

43. Paid Chat and Paid Messages

43.1 The Platform may offer chat or messaging features requiring a Subscription, Credit balance, message fee, unlock fee, paid reply, paid media unlock or other paid action.

43.2 Paid chat is a Digital Service and may be generated, assisted, moderated, filtered, ranked or supported by AI, automation, human review or operator-managed workflows.

43.3 Paid chat does not guarantee a response from a specific human person, a response within a specific timeframe or any real-world relationship or offline obligation.

43.4 If a message, reply, unlock or chat action has a cost, the price or Credit amount should be displayed before the paid action is confirmed.

44. Paid Media Inside Conversations

44.1 A conversation may include Locked Messages, paid media, previews, thumbnails, PPV offers, tips, requests or other paid conversation features.

44.2 CreamyPeach may treat a paid message or media item as delivered when made available in the chat interface, Account inbox, conversation thread, media viewer or other Platform feature.

44.3 Users must not use chat to request illegal content, non-consensual content, minor-related content, real-world sexual services, escorting, trafficking, blackmail, threats, payment circumvention or other Prohibited Conduct.

44.4 CreamyPeach may monitor, filter, review, limit, block or report chat activity for safety, fraud prevention, legal compliance, policy enforcement and Platform integrity.

45. PPV Content and Locked Media

45.1 CreamyPeach may offer PPV content, locked posts, locked images, locked videos, premium galleries, digital bundles or other media unlock features.

45.2 The unlock price, content type, access conditions or major restrictions should be displayed before purchase or Credit consumption.

45.3 Unless expressly stated otherwise, unlocked media is licensed for personal in-Platform viewing only and not for download, redistribution, archiving, resale, AI training, public display or off-Platform publication.

45.4 Unlocked content may be removed, hidden, restricted, replaced or disabled for legal, safety, rights, policy, processor, technical or Account-integrity reasons.

46. Tips, Gifts and Voluntary Paid Interactions

46.1 The Platform may allow tips, gifts, reactions, paid prompts, premium engagement actions or similar voluntary paid interactions.

46.2 Tips, gifts and voluntary paid interactions are generally final once sent, except where required by law or approved after review.

46.3 A tip, gift or request does not compel a Virtual Creator, AI system, operator, contractor or CreamyPeach to perform a specific act, create specific content, meet offline, continue a conversation or maintain a relationship.

46.4 Users must not use tips, gifts or paid interactions to purchase illegal services, specific sexual acts, real-world meetings, off-Platform services or conduct prohibited by these Terms.

47. Custom Content Requests and Generated Media

47.1 If CreamyPeach offers Custom Content Requests, Users may submit requests for certain Generated Media or personalized digital outputs only through authorized Platform features.

47.2 Custom Content Requests are not guaranteed unless expressly accepted and confirmed by the Platform. CreamyPeach may reject, modify, refuse, refund, credit or replace a request that is unsafe, illegal, impossible, commercially unreasonable or prohibited.

47.3 Users must not request content involving minors, simulated minors, non-consensual intimate content, real-person deepfakes, celebrity or private-person impersonation, coercion, trafficking, violence, animals, self-harm, illegal acts or other prohibited themes.

47.4 If a paid Custom Content Request cannot be fulfilled, CreamyPeach may provide a refund, Credit adjustment, replacement, alternative delivery or other remedy subject to law, processor rules and the facts of the request.

48. Digital Delivery and Immediate Access

48.1 A digital item or feature is generally delivered when CreamyPeach makes it available to your Account, Wallet, subscription area, chat thread, media viewer, unlock page or other relevant Platform interface.

48.2 Access may be provided through streaming, Signed URLs, tokenized requests, account-gated pages, in-app viewers, entitlement checks or other Technical Controls.

48.3 Purchased access is account-bound and may require login, Account good standing, supported devices, supported browsers and compliance with these Terms.

48.4 Playback quality, loading speed, display format, thumbnail generation, transcoding, buffering and availability may vary by infrastructure, network, device and browser.

49. Taxes, VAT, Invoices and Receipts

49.1 CreamyPeach or its Payment Processors may collect, calculate, display, charge, withhold, remit or report Taxes depending on customer location, company location, product type, processor setup and applicable law.

49.2 You agree to provide accurate billing country, tax location, payment information and account information where required for tax, invoicing, fraud prevention, consumer compliance or payment processing.

49.3 Receipts may be provided by CreamyPeach, the Payment Processor or both. You should retain receipts for your own records.

49.4 CreamyPeach does not provide tax advice to Users.

50. Refund Policy

50.1 Because CreamyPeach provides Digital Services, immediate digital access, paid chat, wallet Credits, Subscriptions and unlockable Digital Content, purchases are generally final once access is provided, Credits are consumed, a Subscription period begins, a message is delivered or content is unlocked.

50.2 Generally non-refundable items may include Subscriptions already billed, consumed Credits, unlocked media, delivered paid messages, sent tips, voluntary gifts, viewed content, opened PPV items, promotional purchases and digital bundles.

50.3 CreamyPeach may review Refund Requests for verified duplicate billing, technical non-delivery, unauthorized account access, proven Platform error, mistaken renewal after timely cancellation or other fairness-based reasons.

50.4 Subjective dissatisfaction, change of mind, failure to read disclosures, failure to cancel renewal, dislike of disclosed AI-assisted content or failure to use purchased access does not automatically require a refund unless applicable law provides otherwise.

51. EU, EEA, UK and Similar Consumer Withdrawal Rights

51.1 Consumers in certain jurisdictions may have statutory withdrawal or cancellation rights for online purchases, subject to exceptions and limitations for Digital Content and Digital Services.

51.2 Where legally permitted, you may lose the Withdrawal Right for a specific transaction if you expressly request Immediate Digital Delivery or immediate performance and acknowledge that withdrawal rights may be lost once delivery or performance begins.

51.3 Checkout flows for immediate digital access may request separate consent and acknowledgement before delivery begins, including for Digital Content, paid messages, Credit consumption, unlocks and digital service performance.

51.4 Nothing in these Terms excludes Mandatory Rights, conformity rights, consumer guarantees or remedies that cannot lawfully be excluded.

52. Billing Errors and Support Procedure

52.1 If you believe you were charged in error, did not receive access, could not cancel, or suffered unauthorized Account use, you should contact billing support promptly.

52.2 Refund or billing requests should include the account email or username, transaction ID, payment date, amount, currency, payment method type, issue description, screenshots where relevant and any processor receipt.

52.3 CreamyPeach may review payment records, Account logs, Wallet Ledger entries, entitlement logs, content delivery logs, subscription settings, cancellation records, processor data, fraud signals and support history.

52.4 You must not seek duplicate recovery from CreamyPeach and a Payment Processor for the same transaction without disclosing the other request.

53. Chargebacks and Payment Disputes

53.1 A Chargeback is a formal payment dispute raised with a bank, card issuer, wallet provider, Payment Processor or card network.

53.2 You are encouraged to contact support before initiating a Chargeback so CreamyPeach can investigate and attempt to resolve the issue. This does not limit non-waivable payment or consumer rights.

53.3 If a payment is disputed, reversed or charged back, CreamyPeach may suspend the Account, freeze Credits, revoke paid access, remove subscription benefits, restrict future purchases, require verification or terminate the Account.

53.4 Disputing a valid charge after receiving digital access, consuming Credits, unlocking content, using chat or sending tips may be treated as payment abuse if the dispute is false, misleading, repeated or made in bad faith.

54. Chargeback Evidence and Payment Abuse

54.1 CreamyPeach may submit Chargeback Evidence to Payment Processors, banks or card networks, including Terms acceptance logs, checkout records, billing authorization records, receipts, IP data, user-agent data, device signals, Wallet Ledger entries, content delivery records, chat delivery records, cancellation records and support communications.

54.2 Where permitted by law and processor rules, CreamyPeach may recover or offset losses caused by fraudulent chargebacks, unpaid balances, processor fees, collection costs or payment abuse.

54.3 Users agree to cooperate in good faith with reasonable requests for information related to disputed payments, unauthorized access claims, billing errors or suspected fraud.

54.4 CreamyPeach may preserve relevant evidence for chargeback, legal, fraud-prevention, accounting and compliance purposes.

55. Fraud Prevention and Transaction Limits

55.1 CreamyPeach may use manual review, automated systems, risk scoring, device intelligence, IP analysis, payment-processor signals, velocity checks, identity verification, rate limits, transaction limits and other Risk Controls.

55.2 CreamyPeach may limit purchase amounts, Credit package sizes, spending frequency, subscription access, message volume, unlocks, tips, payment methods, countries, devices or features based on risk indicators.

55.3 Transactions, Credits, access, refunds or support requests may be delayed while CreamyPeach or a Payment Processor investigates risk, fraud, compliance, account ownership or payment authorization.

55.4 You must not use stolen payment methods, unauthorized accounts, fake identities, bots, emulators, disposable emails, false refund evidence, payment testing, Chargeback schemes or other deceptive practices.

56. No Banking, Gambling, E-Money or Investment Service

56.1 CreamyPeach is a digital entertainment Platform. It is not a bank, credit institution, gambling operator, lottery, casino, betting exchange, money transmitter, investment platform, securities issuer, cryptocurrency exchange or e-money institution.

56.2 Credits cannot be withdrawn, cashed out, transferred, invested, wagered, exchanged for prizes, used for gambling or converted into external value.

56.3 Wallet balances do not earn interest, dividends, yield, appreciation, profit share, staking rewards or investment returns.

56.4 CreamyPeach may modify wallet or Credit features if legal counsel, regulators, Payment Processors, card networks or financial institutions require changes.

57. Records, Receipts and Transaction History

57.1 CreamyPeach may provide Account transaction history, Wallet history, subscription status, receipts, purchase records, unlock history or other records.

57.2 Records are provided for convenience and may be limited by retention periods, privacy rights, security restrictions, fraud-prevention restrictions or legal requirements.

57.3 CreamyPeach may correct records affected by refunds, reversals, chargebacks, duplicated events, pricing errors, fraud, promotions, technical failures or ledger reconciliation.

57.4 You should review receipts, bank statements, subscriptions and Wallet history regularly and promptly report suspected errors.

58. User Conduct Standards

58.1 You must use the Platform lawfully, respectfully and consistently with adult-only access, safety rules, payment rules and content restrictions.

58.2 You must not harass, threaten, extort, stalk, dox, blackmail, impersonate, exploit, manipulate, defraud or abuse any person, Account, system, Payment Processor or Platform feature.

58.3 You must not use the Platform to facilitate illegal services, real-world sexual services, trafficking, coercion, money laundering, fraud, payment circumvention or unlawful content distribution.

58.4 CreamyPeach may remove content, restrict features, suspend Accounts, terminate Accounts or escalate matters when conduct violates these Terms or creates risk.

59. Prohibited Content

59.1 You must not upload, request, generate, purchase, share, promote, link to, describe, solicit, distribute or attempt to obtain Prohibited Content.

59.2 Prohibited Content includes content involving minors, sexualization of minors, CSAM, age-play, underage roleplay, coercion, trafficking, sexual violence, non-consensual sexual content, revenge pornography, hidden-camera content, blackmail, extortion or impaired or unable-to-consent persons.

59.3 Prohibited Content also includes animals, bestiality, bodily harm, mutilation, extreme violence, weapons used for intimidation, illegal drugs, self-harm encouragement, suicide encouragement, terrorism, violent extremism or criminal instruction.

59.4 Users must not use coded language, misspellings, emojis, abbreviations, captions, usernames, prompts, External Links or indirect references to evade these rules.

60. Zero Tolerance for Minors and Exploitation

60.1 CreamyPeach maintains a zero-tolerance position toward minors accessing the Platform, CSAM, sexual exploitation, trafficking, coercion, non-consensual intimate content and sexualized depictions of minors or persons presented as minors.

60.2 This prohibition applies to real persons, fictional persons, Virtual Creators, AI-generated persons, synthetic media, cartoons, avatars, roleplay, coded language, indirect requests and attempts to create ambiguity about age.

60.3 Suspected violations may result in immediate suspension, permanent termination, evidence preservation, reporting to appropriate authorities and cooperation with law enforcement where permitted or required.

60.4 Users must report suspected child-safety violations or exploitation immediately.

61. Non-Consensual Intimate Content Removal

61.1 Users and affected persons may report Non-Consensual Intimate Content or content that appears to depict a real person in an intimate, sexual, nude or private manner without consent.

61.2 CreamyPeach may remove, disable, restrict, investigate, preserve evidence, block reposting, terminate Accounts or report serious cases where appropriate.

61.3 False, abusive or bad-faith reports are prohibited and may result in enforcement action.

61.4 Removal of content for non-consensual intimate content reasons does not waive CreamyPeach's rights to preserve evidence or cooperate with authorities where appropriate.

62. Real-Person, Deepfake and Impersonation Restrictions

62.1 Users must not request, upload, generate, purchase or distribute content that impersonates a real private person or creates a non-consensual sexualized depiction of a real person.

62.2 Users must not use the Platform to create or request celebrity deepfakes, private-person deepfakes, revenge content, identity abuse, voice imitation, face-swapped intimate content or manipulated intimate content without lawful consent and Platform permission.

62.3 CreamyPeach may block prompts, refuse requests, remove content, terminate Accounts and preserve evidence where it suspects real-person misuse, Deepfake abuse or identity exploitation.

62.4 Virtual Creators and synthetic identities must not be used to mislead Users into believing a specific real private person is involved.

63. External Links and Off-Platform Circumvention

63.1 Users must not use External Links, usernames, QR codes, payment handles, coded messages or contact details to evade Platform rules, avoid fees, bypass billing, solicit prohibited services or move unsafe activity off-Platform.

63.2 Off-Platform Activity connected to CreamyPeach may still result in enforcement if it involves fraud, exploitation, prohibited content, harassment, chargeback abuse, payment circumvention or threats to Platform safety.

63.3 CreamyPeach may block links, remove contact details, restrict messaging, suspend Accounts, cancel access or terminate Accounts where it identifies unsafe or prohibited off-Platform behavior.

63.4 Users are responsible for risks associated with interacting outside the Platform.

64. Off-Platform Payment Ban

64.1 Users must not request, offer, solicit or complete off-Platform payments connected to Platform content, accounts, interactions, creators, Virtual Creators, custom requests or services.

64.2 Prohibited off-Platform payment methods include private payment links, cryptocurrency payments, gift cards, bank transfers, cash apps, personal wallets or other payment routes not authorized by CreamyPeach.

64.3 Payment circumvention creates fraud, chargeback, tax, safety and processor risk and may result in immediate enforcement.

64.4 CreamyPeach may restrict Accounts that attempt to move paid activity away from authorized Platform payment systems.

65. Intellectual Property Ownership

65.1 CreamyPeach, its licensors and authorized suppliers own or control the Platform, software, interfaces, trademarks, branding, design elements, databases, systems, documentation, AI configurations, workflows, prompts, metadata, content organization and Platform Materials.

65.2 Purchasing a Subscription, unlocking media, buying Credits, opening a paid message, tipping or otherwise paying for access does not transfer ownership of any Intellectual Property.

65.3 You must not remove watermarks, metadata, rights-management information, AI disclosures, copyright notices, tracking identifiers or access-control mechanisms.

65.4 Unauthorized use of Platform Intellectual Property may result in Account termination, legal action, takedown notices and evidence preservation.

66. No Scraping, Redistribution or AI Training

66.1 You must not scrape, crawl, index, copy, download, screen-record, reproduce, redistribute, sell, sublicense, leak, repost, mirror, archive or commercially exploit Platform Content except where expressly permitted in writing.

66.2 You must not use Platform Content, User Content, metadata, prompts, outputs, profiles, images, videos, messages or data to train, fine-tune, benchmark or evaluate AI models or datasets without written permission.

66.3 You must not bypass paywalls, signed URLs, authentication, rate limits, entitlement checks, access controls, watermarks, session controls or anti-bot systems.

66.4 CreamyPeach may use watermarking, forensic identifiers, access logs, Signed URLs, rate limits, device fingerprinting, content hashing or other measures to protect content and investigate unauthorized distribution.

67. User Submissions and Feedback

67.1 If you submit messages, support requests, complaints, reports, feedback, prompts, images, files or other materials to the Platform, you represent that you have the rights necessary to provide them.

67.2 You grant CreamyPeach a limited license to process, store, display, transmit, moderate, investigate, reproduce and use User Submissions as necessary to operate the Platform, provide support, enforce terms, detect abuse, improve Services and comply with legal obligations.

67.3 Feedback, ideas, suggestions and feature requests may be used by CreamyPeach without compensation or obligation, provided that personal data is handled according to the Privacy Policy.

67.4 You must not submit false complaints, forged evidence, manipulated screenshots, deceptive refund claims, fraudulent chargeback narratives or abusive support tickets.

68. Copyright Complaints and Repeat Infringers

68.1 CreamyPeach respects Intellectual Property rights and may provide a copyright complaint process for rights holders who believe Platform content infringes their rights.

68.2 A copyright complaint should identify the protected work, the allegedly infringing content, the location of the content, the complaining party's contact information, a statement of authority and any required legal declarations.

68.3 CreamyPeach may remove, disable, restrict, investigate or restore content according to applicable law, Platform policy and the facts available.

68.4 Repeat infringers may be suspended or terminated where appropriate.

69. Illegal Content Notice-and-Action

69.1 CreamyPeach may provide reporting tools for illegal content, prohibited content, safety concerns, intellectual-property issues, privacy concerns, impersonation and policy violations.

69.2 Reports should be sufficiently precise to allow review, including the content location, reason for reporting, evidence or explanation and contact information where appropriate.

69.3 CreamyPeach may remove, disable, restrict, geo-block, preserve evidence, reject the report, request more information, escalate to authorities or take other action based on the report and available information.

69.4 Reports must be submitted in good faith. Manifestly unfounded, abusive, fraudulent or malicious reports may lead to restrictions.

70. Moderation Decisions and Statement of Reasons

70.1 CreamyPeach may moderate content, Accounts, messages, prompts, purchases, profiles, reports and support submissions using human review, automated systems or both.

70.2 Where required or appropriate, CreamyPeach may provide a notice or explanation when it removes content, restricts access, suspends an Account, disables features or takes significant enforcement action.

70.3 CreamyPeach may limit the detail of a moderation explanation where disclosure would threaten safety, privacy, legal compliance, fraud prevention, security, law-enforcement cooperation or another person's rights.

70.4 Moderation decisions may be based on these Terms, incorporated policies, law, processor rules, safety risk, fraud signals, content classification or operational integrity.

71. Appeals and Complaint Handling

71.1 Users may appeal certain moderation, Account, content, billing or enforcement decisions through support or other tools made available by CreamyPeach.

71.2 An appeal should identify the decision being challenged, explain why the User believes the decision was incorrect and include relevant evidence.

71.3 CreamyPeach may uphold, reverse, modify, escalate or decline to review an appeal depending on the facts, verification, safety considerations, legal requirements and available records.

71.4 Appeal rights under these Terms do not limit Mandatory Rights or statutory complaint mechanisms that may apply.

72. Bad-Faith Reports and Abuse of Process

72.1 Users must not submit false reports, forged notices, manipulated evidence, fraudulent copyright claims, fake legal demands, false safety reports or abusive complaints.

72.2 Users must not use reporting, appeal, chargeback, refund, copyright, privacy or support mechanisms to harass staff, harm other users, evade enforcement, obtain free access or manipulate the Platform.

72.3 CreamyPeach may restrict or terminate Accounts that abuse complaint or reporting processes.

72.4 CreamyPeach may preserve evidence of bad-faith reports and use it for enforcement, legal defense or processor responses.

73. Security Abuse and Automation Restrictions

73.1 Users must not attack, disrupt, interfere with, reverse engineer, test, scan, exploit, overload, probe, bypass or compromise the Platform or its security systems.

73.2 Prohibited security conduct includes credential stuffing, scraping, unauthorized API use, botting, automated account creation, vulnerability exploitation, malware, DDoS attacks, token theft and session hijacking.

73.3 Users must not use automation to access, collect, generate, purchase, message, unlock, report, vote, scrape or interact with the Platform without written authorization.

73.4 CreamyPeach may block, rate-limit, challenge, suspend or terminate activity that appears automated, abusive, high-risk or unauthorized.

74. Security Vulnerability Reporting

74.1 If CreamyPeach provides a vulnerability reporting channel, Users and researchers must use that channel responsibly and must not exploit, disclose, access, modify, destroy or exfiltrate data.

74.2 Vulnerability testing must not target production data, payment data, personal data, adult content, Account credentials or systems outside the permitted scope.

74.3 CreamyPeach may refuse to treat activity as good-faith research if it causes harm, accesses data without authorization, disrupts operations, demands payment through extortion or violates law.

74.4 Security reports may be sent to security@creamypeach.com unless a different security reporting channel is published.

75. Privacy, Personal Data and Confidentiality

75.1 Personal Data processing is governed by the Privacy Policy and applicable Data Protection Law.

75.2 Users must not use the Platform to collect, expose, sell, scrape, publish, dox, blackmail or misuse personal information about any person.

75.3 Users must not share private messages, personal data, Account records, support communications or confidential Platform information in ways that violate law, privacy rights or these Terms.

75.4 CreamyPeach may disclose information where required by law, legal process, emergency safety concerns, child-safety reporting obligations, fraud investigations, payment disputes, processor rules, tax obligations or legal defense.

76. Law Enforcement and Regulatory Cooperation

76.1 CreamyPeach may cooperate with law enforcement, regulators, child-safety bodies, Payment Processors, hosting providers, banks and other appropriate parties where legally permitted or required.

76.2 CreamyPeach may preserve records, disclose information, restrict access or remove content in response to valid legal process, safety emergencies, criminal-suspicion reporting duties, sanctions or processor requirements.

76.3 CreamyPeach may decline to notify a User of disclosures or investigations where notice is prohibited by law, would compromise safety, would interfere with legal process or would undermine fraud prevention or security.

76.4 Users must not submit forged legal demands, fake authority claims, false reports or manipulated documents.

77. Sanctions and High-Risk Access Controls

77.1 CreamyPeach may restrict access, payments, Accounts, content, withdrawals if any, support or other features where sanctions, export controls, anti-money-laundering rules, processor rules or high-risk indicators apply.

77.2 Users must not access the Platform if they are subject to sanctions or if their access would cause CreamyPeach, its processors or providers to violate sanctions or payment rules.

77.3 CreamyPeach may block or review accounts, transactions, payment methods, countries, IP ranges, devices or networks associated with sanctions, fraud, illegality or excessive risk.

77.4 CreamyPeach is not responsible for loss of access caused by lawful compliance with sanctions, restricted jurisdiction rules or processor restrictions.

78. Service Availability and Technical Limitations

78.1 CreamyPeach aims to provide a reliable digital entertainment service, but the Platform may be interrupted, delayed, degraded, modified or unavailable due to maintenance, outages, infrastructure issues, payment processor issues, AI system issues, security incidents, legal requirements or force majeure events.

78.2 CreamyPeach does not guarantee uninterrupted, error-free, permanent or universally available service.

78.3 Users are responsible for compatible devices, browsers, network connections, email access, payment methods, security credentials and Account access.

78.4 If a paid service is materially unavailable due to CreamyPeach's fault, the User may contact support and any remedy will be determined according to applicable law, the Refund Policy, processor rules and the facts.

79. Service Modifications and Platform Updates

79.1 CreamyPeach may add, remove, replace, rename, redesign, suspend, limit or discontinue features, prices, creators, Virtual Creators, AI systems, content categories, credit packages, payment methods, recommendation systems and interfaces.

79.2 CreamyPeach may implement maintenance windows, emergency fixes, security patches, content migrations, database changes, CDN changes, storage changes, model updates, classification updates or access-control updates.

79.3 Changes will not retroactively reduce Mandatory Rights for completed transactions except where permitted by law.

79.4 Where required, CreamyPeach may provide notice, request re-acceptance or offer cancellation options for material changes.

80. Beta Features and Experimental Services

80.1 CreamyPeach may offer beta, test, experimental, preview or limited-availability features.

80.2 Beta features may be unstable, incomplete, region-limited, account-limited, subject to additional terms or withdrawn at any time.

80.3 CreamyPeach may collect feedback and usage data related to beta features according to the Privacy Policy.

80.4 Users should not rely on beta features for permanent access, continuous availability or fixed functionality.

81. Disclaimers

81.1 The Platform is provided for adult digital entertainment, fantasy, interactive content and personal enjoyment.

81.2 AI-generated or AI-assisted responses may be inaccurate, incomplete, fictional, simulated, automated, outdated, inconsistent or inappropriate for reliance.

81.3 Virtual Creators and personas do not promise real-world meetings, real-world relationships, exclusivity, emotional commitments, sexual services, companionship services, dating services or offline contact.

81.4 CreamyPeach does not guarantee that use of the Platform will produce any particular emotional, social, financial, romantic, sexual, entertainment or personal result.

82. No Professional Advice

82.1 Platform content, AI interactions, Virtual Creator communications and support materials are not professional advice.

82.2 You must not rely on Platform content for legal, financial, medical, psychological, therapeutic, relationship, sexual-health, safety, tax or other professional decisions.

82.3 If you need emergency help, mental-health support, legal advice, medical advice, financial advice or other professional assistance, you should contact appropriate qualified professionals or emergency services.

82.4 CreamyPeach does not assume a duty to monitor or intervene in personal decisions based on Platform interactions, except where required by law or undertaken under safety procedures.

83. Limitation of Liability

83.1 To the maximum extent permitted by applicable law, CreamyPeach will not be liable for indirect, incidental, special, consequential, punitive or exemplary damages, loss of profits, loss of data, loss of goodwill, emotional distress, business interruption or loss arising from Platform use.

83.2 To the maximum extent permitted by law, CreamyPeach's aggregate liability relating to a User's use of the Platform will be limited to the greater of the amount paid by that User to CreamyPeach for the relevant transaction or the minimum amount that cannot lawfully be excluded.

83.3 Nothing in these Terms limits liability for matters that cannot lawfully be limited, including liability for fraud, intentional misconduct, death or personal injury caused by negligence where applicable law prohibits limitation.

83.4 This Clause is intended to allocate risk fairly in light of the Platform's digital entertainment nature, adult-content risk profile, AI-assisted features, internal Credit system and reliance on third-party infrastructure and processors.

84. Indemnification

84.1 To the extent permitted by law, you agree to indemnify, defend and hold harmless CreamyPeach, its affiliates, directors, officers, employees, contractors, service providers and agents from claims, losses, liabilities, damages, costs and expenses arising from your violation of these Terms.

84.2 Indemnified matters may include Prohibited Content, unauthorized uploads, IP infringement, privacy violations, non-consensual imagery, payment fraud, chargeback abuse, security abuse, account sharing, unlawful conduct, off-Platform circumvention, false reports or misuse of Platform features.

84.3 CreamyPeach may control the defense or settlement of any matter for which indemnification is sought, and you agree to cooperate reasonably.

84.4 This Clause does not apply to the extent prohibited by consumer law or other Mandatory Rights.

85. Force Majeure

85.1 CreamyPeach will not be responsible for delays or failures caused by events outside its reasonable control, including internet failures, hosting outages, CDN failures, Payment Processor outages, bank actions, cyberattacks, DDoS attacks, malware incidents, labor disputes, power failures, natural disasters, war, terrorism, civil unrest, public health emergencies, regulatory action or changes in law.

85.2 Force majeure may affect access, payments, refunds, support response times, content delivery, AI systems, media storage, security reviews, chargeback responses, moderation timelines and feature availability.

85.3 CreamyPeach will use commercially reasonable efforts to restore affected services when practicable, but does not guarantee uninterrupted operation.

85.4 Where a force majeure event materially affects a paid consumer service, CreamyPeach will handle any remedy according to applicable law, the Refund Policy and the specific facts.

86. Governing Law

86.1 These Terms are governed by the laws of Romania, without prejudice to Mandatory Rights and mandatory consumer protections that may apply to Users in their country of residence.

86.2 If you are a Consumer, nothing in these Terms deprives you of mandatory rights or protections under applicable consumer law, data-protection law, payment law or digital-content law.

86.3 Non-consumer, business, contractor, affiliate or commercial disputes may be subject to Romanian courts or another dispute mechanism stated in a separate written agreement.

86.4 CreamyPeach may seek urgent injunctive, equitable or protective relief in any competent court to protect Intellectual Property, confidential information, security, users, systems, payment integrity or legal rights.

87. Support Before Formal Disputes

87.1 Before starting a formal dispute, Users are encouraged to contact support with a clear description of the issue, Account identifier, transaction reference, date, amount and supporting evidence.

87.2 The support-before-dispute process helps CreamyPeach investigate records, correct errors, restore access, process refunds where appropriate and preserve relevant evidence.

87.3 This Clause does not prevent a Consumer from exercising Mandatory Rights, contacting a Payment Processor, contacting a regulator, using applicable redress mechanisms or seeking legal remedies.

87.4 Users must not submit false dispute narratives, forged evidence or misleading statements.

88. Consumer Redress and Regulatory Rights

88.1 Consumers may have statutory rights to contact consumer authorities, data protection authorities, payment providers or other competent bodies where applicable law allows.

88.2 CreamyPeach does not require consumers to use private arbitration unless a valid separate arbitration agreement is lawful and enforceable for the specific consumer and dispute.

88.3 CreamyPeach may provide complaint channels, support emails and policy pages to help resolve issues directly.

88.4 Nothing in these Terms limits non-waivable access to courts, regulators or consumer remedies.

89. Changes to These Terms

89.1 CreamyPeach may update these Terms to reflect changes in law, technology, Payment Processor requirements, security requirements, AI systems, consumer requirements, Platform features, business operations or risk controls.

89.2 Updated Terms will identify an effective date or version date. CreamyPeach may maintain historical versions or acceptance logs for legal, support, chargeback and compliance purposes.

89.3 Where changes are material or legally required, CreamyPeach may provide notice through the Platform, account dashboard, email, checkout screens, support center, footer links or another reasonable method.

89.4 Continued use of the Platform after updated Terms become effective may constitute acceptance where permitted by law. If you do not agree, you should stop using the Platform and contact support regarding closure or cancellation options.

90. Assignment and Transfer

90.1 You may not assign or transfer your Account, Subscriptions, Credits, access rights, claims or obligations without CreamyPeach's written permission.

90.2 CreamyPeach may assign or transfer its rights and obligations in connection with a merger, acquisition, restructuring, sale of assets, corporate reorganization, financing, outsourcing or transfer of Platform operations, subject to applicable law.

90.3 A transfer by CreamyPeach will not reduce Mandatory Rights that cannot lawfully be reduced.

90.4 Any attempted unauthorized transfer by a User is void to the extent permitted by law.

91. Severability, Waiver and Survival

91.1 If any provision is found invalid, unlawful or unenforceable, that provision will be interpreted or limited to achieve its intended purpose to the maximum extent permitted, and the remaining provisions will continue in effect.

91.2 CreamyPeach's failure to enforce a provision does not waive its right to enforce that provision later. Any waiver must be express and in writing.

91.3 Provisions that by their nature should survive termination will survive, including provisions relating to Intellectual Property, payment obligations, records, chargebacks, refunds, fraud, privacy, disclaimers, limitation of liability, indemnity, dispute resolution and enforcement.

91.4 Headings, examples and summaries do not create separate rights unless the legal text expressly does so.

92. Electronic Evidence

92.1 Electronic records, Clickwrap acceptance, checkbox acceptance, checkout confirmations, transaction logs, support tickets, emails, IP logs, user-agent records, processor references, entitlement logs and Version Records may be used to evidence acceptance, authorization, access, delivery and compliance.

92.2 Users agree that electronic records may be retained and used in support, chargeback, legal, fraud-prevention and compliance processes, subject to applicable law and the Privacy Policy.

92.3 Users should preserve receipts, cancellation confirmations, support communications and relevant evidence if they believe a claim or billing issue exists.

92.4 CreamyPeach may rely on logs and processor records to reconcile disputes and verify account activity.

93. Language and Localized Versions

93.1 These Terms are drafted in English. CreamyPeach may provide translations or localized summaries for convenience.

93.2 Unless a localized version expressly states that it controls for a particular jurisdiction, the English version controls to the maximum extent permitted by law.

93.3 If a translation conflicts with the English version, CreamyPeach may correct the translation and apply the version required by applicable law.

93.4 Users should contact support if they do not understand a material term before using the Platform or making a purchase.

94. Account Deletion and Data Retention Interaction

94.1 Account deletion or closure does not automatically erase all records immediately.

94.2 CreamyPeach may retain records needed for tax, accounting, legal defense, chargebacks, fraud prevention, safety, security, compliance, processor rules, dispute handling and Mandatory Rights.

94.3 Content Entitlements, Wallet records, support tickets, acceptance logs and payment records may be retained for legitimate purposes according to the Privacy Policy and applicable law.

94.4 Deletion requests involving Personal Data will be handled according to the Privacy Policy and Data Protection Law.

95. Dormant Accounts and Inactive Balances

95.1 CreamyPeach may classify Accounts as inactive after a period of no meaningful login, purchase, wallet use or Platform activity.

95.2 CreamyPeach may send notices, restrict access, require verification, close dormant Accounts or address inactive balances according to law, processor rules and Platform policy.

95.3 Purchased Credits generally remain subject to Account standing, refunds, chargebacks, fraud, legal restrictions and any applicable expiration or dormancy rules disclosed by the Platform.

95.4 Promotional Credits may expire or be removed according to their promotional terms.

96. Payment Processor Compliance Overrides

96.1 Payment Processor Rules may require stricter billing, cancellation, refund, content, descriptor, trial, recurring-payment, support, verification or dispute procedures than these Terms.

96.2 CreamyPeach may modify features, restrict content, change checkout flows, update refund handling, require additional disclosures or restrict Accounts to comply with Payment Processor Rules.

96.3 If a Payment Processor refuses, reverses, blocks or restricts a transaction, CreamyPeach may be unable to provide the related Paid Feature.

96.4 Processor compliance actions do not waive CreamyPeach's right to enforce these Terms.

97. Evidence Preservation and Legal Holds

97.1 CreamyPeach may preserve evidence and place Legal Holds on records, Accounts, content, messages, Wallet records, support tickets, acceptance records, device data or payment data relevant to investigations or disputes.

97.2 Legal Holds may apply to chargebacks, fraud investigations, safety incidents, child-safety reports, non-consensual intimate content, IP claims, security incidents, legal demands or regulatory inquiries.

97.3 During a Legal Hold, deletion, editing, refund, account closure, access or export may be delayed or restricted where permitted by law.

97.4 CreamyPeach may maintain chain-of-custody style records or audit trails where appropriate for serious incidents.

98. Age and Content Policy Priority

98.1 Adult-only access, child-safety, anti-exploitation, non-consensual content, no-prostitution, no-trafficking and no-payment-circumvention rules are core Platform rules.

98.2 CreamyPeach may enforce these rules immediately and without prior notice where safety, law, processor requirements or Platform integrity require urgent action.

98.3 No user instruction, payment, tip, prompt, request, profile text, chat message or External Link overrides these rules.

98.4 If any Platform feature appears to permit prohibited conduct, the prohibition in these Terms still applies.

99. Contact Information and Legal Notices

99.1 General support requests may be sent to support@creamypeach.com or submitted through support tools made available on the Platform.

99.2 Billing requests may be sent to billing@creamypeach.com. Privacy and data protection requests may be sent to privacy@creamypeach.com. Security reports may be sent to security@creamypeach.com. Copyright complaints may be sent to legal@creamypeach.com with the subject line "Copyright Complaint" unless a dedicated copyright contact is published.

99.3 Legal notices may be sent to legal@creamypeach.com unless a specific law or published legal notice page requires another method.

99.4 CreamyPeach may update contact methods in the website footer, legal pages, help center, checkout flow, billing pages or account settings.

100. Final Agreement Terms

100.1 These Terms, together with incorporated policies and transaction-specific disclosures, form the agreement between you and CreamyPeach regarding your use of the Platform.

100.2 No statement by a Virtual Creator, support agent, interface summary, marketing page, help article or automated response changes these Terms unless CreamyPeach expressly states that it legally modifies them.

100.3 You agree to use the Platform only if you understand and accept these Terms, including adult-only access, AI disclosures, wallet rules, billing rules, prohibited content rules, enforcement rules and dispute procedures.

100.4 If you do not accept these Terms, you must not access or use the Platform.

